



GOOD SHEPHERD LODGE
Simply the Best

GOOD SHEPHERD LODGE LTD



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NEWSBRIEF - January 2020

Dear Residents and Families

I hope everyone had an enjoyable Christmas and looking forward to the beginning of a new year.

Specialised Dementia Care Unit

Good Shepherd Lodge Ltd has been successful in obtaining a Government grant for the delivery of specialised dementia care.

A separate secure unit will be constructed by modifying one wing of Cumberland House with work expected to commence by the beginning of March. This means we will need to relocate existing Allonby residents over a period of time to other rooms within Cumberland House or Acacia House prior to commencement of building works. The building works will be done in stages to allow an easier transition of residents.

We apologise for the inconvenience and will assist in any way to make the move as comfortable as possible and will keep affected residents informed of possible dates as we move closer to the time.

As announced at the residents' meeting before Christmas, I will be resigning from my role as Chief Executive Officer on 01 May 2020.

It will have been 10 very eventful years with many great achievements realised over this time and I can very truthfully say I have been very proud to have lead such a great team.

I would also like to now advise that the reins will be passed to the very capable hands of Therese White. Therese has been with Good Shepherd Lodge Ltd for many years and is looking forward to continuing to lead the organisation into the future.

Raelene Phillips - Chief Executive Officer

From the Chief Financial Officer

Accreditation at Good Shepherd Lodge

The Aged Care Quality & Safety Commission are due to visit at any time now to conduct an audit for re-accreditation of Good Shepherd Lodge. Under the new standards introduced last July, their time will be more focused on talking to residents and families and receiving feedback. Notices have been placed around the facility however as there is no set date, we are unable to advise you any further, the auditors will arrive unannounced on any day. Families will be contacted when they arrive and can talk to them if they wish.

Under the new standards residents are now referred to as 'consumers'. Several residents objected to this and at the resident meeting in December a show of hands was asked for on how they wished to be addressed. Overwhelmingly, the response was they were to be referred to as 'residents'.

Therefore in all Good Shepherd Lodge and Kerrisdale Gardens documentation and in person we have 'residents' and the word 'consumers' will only be used in context of the Aged Care Quality & Safety Commission.

Therese White - Chief Financial Officer

A message from the Executive Clinical Manager - Annie Thompson

A huge thanks to our residents who helped to crochet, knit or sew pouches for our local Wildlife Rescue Service. These beautiful items will be going to help burnt or orphaned animals from the recent bushfires to have a lovely safe and comfy home while they recover. We will be putting some photos of your fantastic efforts up on the Good Shepherd Lodge web page and will keep in touch with the wildlife service for updates. Well done everyone!



Any residents who would like to take advantage of any foreign language music, podcasts or radio program please ask a Diversional Therapist. We have a terrific selection available via our 'Moove and Groove' program. A customised playlist can be created just for you and our staff can set it up and have it ready to go so that you can just kick back and enjoy. Listen to the great broadcasts, relive the dance music or listen to your favourite narrator or even an old radio program. All of these are also available in English. Families are welcome to help us curate a list for their loved one, just ask and we will organise a time to sit with you and select something your loved one can enjoy.

Welcome to Valmai Clearly and Terry Abbott as our resident representatives to the clinical governance committee. Thank you for giving up some of your time to represent your fellow residents. If any Kerrisdale resident would like to be involved, please talk to Cheryl Lloyd.

The SB Wright Therapy Centre will have a full round up of information on their activities in the next edition of 'Newsbrief'.



We would like to acknowledge and thank the Kehoe Family who arrived at Kerrisdale Gardens before Christmas with a range of delectable eats for our Residents.